

## **IMMEDIATE POSITION OPENING**

July 17, 2024

### **Title: Benefits Advisor**

Geneva Benefits Group seeks a Benefits Advisor to join our team. The role of a Benefit Advisor within Geneva Benefits Group involves essential responsibilities that directly impact the well-being of our ministry partners and their families. Benefit Advisors respond to participant inquiries about our benefit plans. They also perform regular benefit plan administration, work with administrators to facilitate the operation of our plans, and interface with our vendor contacts. Currently, our benefit plans include the following: health insurance, health reimbursement accounts, term life, short & long term disability, long term care, vision, dental insurance and two retirement plans.

Please see the Job Description for more detailed information.

### **PLEASE DIRECT INQUIRIES/RESUMES TO:**

Geneva Benefits Group  
ATTN: Heather Chambliss  
1700 N. Brown Road, Ste 106  
Lawrenceville, Georgia 30043  
Email: [heather.chambliss@genevabenefits.org](mailto:heather.chambliss@genevabenefits.org)

Applicants must complete or affirm the following (by checking each box and returning a copy of this page):

- Cover Letter Included
- Resume Included
- In Agreement with Geneva's Employer Statement (see below)
- In Agreement with Geneva's Statement of Faith (see attached)

### **Employer Statement**

Geneva Benefits Group not discriminate against any person on the basis of race, color, gender, national origin, age, disability, or veteran status, whether in hiring, promotion, pay, or benefit decisions. Nevertheless, as a Christian ministry, Geneva reserves the right to hire only those individuals who make a credible profession of faith in Jesus Christ and who demonstrate qualifications for the position being filled. While as a church entity, Geneva is not subject to the Americans with Disabilities Act, Geneva does not discriminate against any qualified individuals with a disability. Geneva will make reasonable accommodations to allow a disabled employee to perform the essential functions of his or her job whenever possible. It is the responsibility of the disabled employee to request an accommodation of his or her physical or mental disability by contacting his or her supervisor.

## **About Geneva Benefits Group**

As an agency of the Presbyterian Church in America (PCA), the role of Geneva Benefits Group is to “Prepare, Protect, and Nurture” ministers, missionaries, lay employees, and their employing ministries through the provision of employee benefits, financial consultation and counseling. This is accomplished through providing the benefits and educating eligible PCA ministry partners about them. The benefits include the plans, programs and services provided through Geneva, including the PCA 403(b) Retirement Plan, PCA Group Insurance Plans, the Geneva Relief Fund program, and the counseling ministries of ServantCare and Cherish.

### **Our Vision**

We believe the gospel advances and the church thrives as men and women who serve PCA ministries grow spiritually and financially healthy.

### **Our Values**

**We Know You:** We Understand Ministry Life

**We Know How:** We Continuously Pursue Excellence

**We Care:** Relationships Are Our Bottom Line

### **Our Mission Statement**

We guide PCA pastors and ministry workers through the complexities of financial planning and employee benefits, so they and their families are able to live generously in every season of ministry.

## Job Description Benefits Advisor



Job Title	Department	Reports to	FLSA Status	Date Created
Benefits Advisor	Benefits Services	Director, Benefits Services	Exempt	1/25/2021

### Summary

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### General Responsibilities

- Proactively focus on long term relationship building and client retention.
- Provide problem resolution support for participant and client inquiries.
- Advise organizations about optimal benefit plan structure and facilitate enrollment in our benefit plans.
- Achieve expertise in the knowledge of our all of our benefit plans.
- Encourage our participants in the shared hope that we have in Jesus.
- Understand, administer, and assist administrators with online payment processing.
- Maintain records of all customer interactions and transactions.
- Hone existing insurance and retirement plan knowledge through continual professional development.
- Have a deep understanding about the unique characteristics and advantages of Geneva's benefit plans.
- Update procedures annually.
- Complete special projects as needed.

### Retirement Responsibilities

- Submit recurring reports to our retirement plan administrator.
- Interface with our vendor on distributions, rollovers, transfers, and error corrections.
- Maintain operational knowledge of our retirement recordkeeper online website and remittance web portal.

### Insurance Responsibilities

- Submit recurring and ad hoc reports for our insurance carriers.
- Process monthly reports and other admin tasks for data management.
- Process employee premium adjustments for credits and retro billings, as needed.

## Job Description Benefits Advisor



- Process benefit enrollments for new hires, qualified life events, and annual enrollments.
- Maintain operational knowledge of our insurance plans website and premium payment portal.

### Qualifications

#### Faith

- Devotion to Jesus Christ, holiness, and a passion to make him known.
- A Christian whose life reflects mature spiritual growth as evidenced by the fruit of the Spirit and knowledge of the basics of the faith.
- Active member of an evangelical church that affirms the tenants of historic Christianity (PCA church preferred but not required).
- In agreement with Geneva's Statement of Faith and Code of Conduct.

#### Personal

- Passion for the church and the ministry leaders.
- Excellent oral and written communication skills.
- Committed lifelong learner.
- Collaborative skills in order to work well with other Geneva associates and other PCA committees and agencies.
- Persevere in a challenging business and ministry environments.

#### Professional

- 4-year college degree.
- 3 years of professional experience in the area of retirement and/or insurance plan administration is preferred.
- Proven ability to meet deadlines and complete projects according to outlined scope, budget, and timeline.
- Strong analytical and problem-solving skills.
- Proficient with Office 365 Products and able to learn additional software tools.

### Location

Geneva's offices are located in Lawrenceville, Georgia. This is an in-office position. Remote work is not an option.

### Travel Requirements

Occasional travel to support the work of the team may be required, but it is infrequent.

### Working Conditions

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The noise, temperature, and comfort level in the work environment is usually moderate.

## Job Description Benefits Advisor



### Other

This job description in no way states or implies that these are the only duties to be performed by the employee(s) incumbent in this position. Employee(s) will be required to follow any other job-related instructions and to perform any other job-related duties requested by any person authorized to give instructions or assignments. This document does not create an employment contract, implied or otherwise, other than an "at will" relationship.

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<b>Written/Reviewed By:</b>	/s/ Mark Melendez
<b>Title:</b>	Director, Benefits Services
<b>Date Approved:</b>	1/25/2021
<b>Date Reviewed/Revised:</b>	7/15/2024

*A job description should be reviewed annually and updated as often as necessary.*

**See following page for revision tracking notes.**

**Purpose.**

We believe it is important for current and future employees to understand the values inherent in our ministry and what is expected of them as we seek to serve our mission. To that end it is our conviction that we uphold the dignity of each individual as we embrace the unchanging and longstanding principles of scriptural truth. The Geneva Benefits Group (Geneva) Statement of Faith is not an exhaustive statement of our beliefs. The Bible, as the inspired and infallible Word of God, speaks with absolute authority regarding the proper conduct of mankind and is the unchanging foundation for all belief and behavior. As Geneva is an agency of the Presbyterian Church in America (PCA), the Constitution of the Church shall have control over any provisions of this document. Nonetheless, in order to provide transparency about our beliefs the following Statement of Faith has been created.

**We Believe.**

1. The Bible to be the inspired, infallible, authoritative, inerrant Word of God (2 Timothy 3:16, 2 Peter 1:21).
2. There is one God, eternally existent in three persons-Father, Son, and Holy Spirit (Genesis 1:1, Matthew 28:19, John 10:30).
3. In the deity of Christ (John 10:33), His virgin birth (Isaiah 7:14, Matthew 1:23, Luke 1:35), His sinless life (Hebrews 4: 15, 7:26), His miracles (John 2:11), His vicarious and atoning death (1 Corinthians 15:3, Ephesians 1:7, Hebrews 2:9), His Resurrection (John 11:25, 1 Corinthians 15:4), His Ascension to the right hand of God (Mark 16:19), His personal return in power and glory (Acts 1:11, Revelation 19:11).
4. In the necessity of regeneration by the Holy Spirit for salvation because of the radical corruption of human nature, and that one is justified on the single ground of faith in the shed blood of Christ, and that only by God's grace through faith alone are we saved (John 3:16-19, 5:24; Romans 3:23, 5:8-9; Ephesians 2:8-10; Titus 3:5).
5. In resurrection of both the saved and the lost; they that are saved unto the resurrection of life, and they that are lost unto the resurrection of condemnation (John 5:28-29).
6. In the spiritual unity of believers in our Lord Jesus Christ (Romans 8:9, 1 Corinthians 12:12-13, Galatians 3:26-28).
7. In the present ministry of the Holy Spirit by whose indwelling the Christian is enabled to live a godly life (Romans 8:13-14; 1 Corinthians 3:16, 6:19-20; Ephesians 4:30, 5:18).

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**This Section to be Updated by HR Department Only**

Title	Statement of Faith
Author	C Lilly
Policy Owner Dept	HR
Approved by	ELT

Policy Number	HR-008
Creation Date	07/26/2022
Review Date	07/09/2024
Last Revised Date	07/09/2024

**POLICY**  
**Statement of Faith**



- 8. The Gospel message is for every tribe, tongue, and nation. (Revelation 7:9-10, 14:6).
- 9. Bible-believing, professed Christians should be faithful members of a Gospel preaching church. (Acts 2:42,44,46; Hebrews 10:24-25).
- 10. This Statement of Faith reflects the intentions of Geneva. However, all hiring, job placement, discharge, and other employment decisions will be made in and at the sole discretion of Geneva.

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Regardless of denominational affiliation, all employees agree to respect the PCA's and Geneva's beliefs. Geneva reserves the right to discharge employees for any reason, including but not limited to immoral or unethical conduct, conduct contrary to Scriptural teachings, habitual or unrepentant sin, and conduct negatively affecting other employees or reflecting negatively on Geneva's ministry and witness for Christ, and without regard to whether such conduct occurs on or off company time or premises.

Geneva's Executive Leadership Team ("ELT") holds final interpretive authority on biblical meaning and application with regard to the impact of PCA faith, doctrine, policy, practice, and discipline on all Geneva employment and operational decisions.

*The ecclesiastical Constitution of the Church is defined in the Book of Church Order, Preface III. The provisions of the Constitution shall control over any provisions of this Policy to the extent of any conflict therewith.*

I hereby acknowledge that I have received, read, and understand this Statement of Faith as outlined above. I also acknowledge that I am in agreement with this Statement of Faith.

Signature	
Printed Name	
Date	

Return signed form to the Geneva HR Department

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Author C Lilly  
Policy Owner Dept HR  
Approved by ELT

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